

# 3 MONTH LIMITED WARRANTY TABLETS & MOBILES

This warranty runs for THREE months from the date your item was purchased.

# What is covered?

This limited warranty covers any defects in hardware or workmanship, including installation, with the exceptions stated below.

## What is not covered?

- Damage to the operating system installation, including that caused by end user adjustments and virus/spyware attack.
- Accidental damage e.g. dropped, mishandled or liquid damage.
- Environmental damage such as water and fire.
- Additional hardware installed after purchase, or damaged caused by such installations.
- Faults with, and support for, any software added after purchase.

# What to do if you have a problem

Please telephone Jamie's Computers on 023 8063 2198 with a brief description of the problems you are experiencing and to book a repair slot. You will need to return the item to the Jamie's Computers workshop. It is the Customer responsibility to back up data, Jamies Computers cannot be held repsonsible for data lost. However we can do backup for you for a fee during our repair.

# **Conditions of Service**

Jamie's Computers will endeavour to repair any item that proves to be defective in materials or workmanship. In the event that a repair is not possible, Jamie's Computers will either replace your item with one of similar specification and price, or a refund will be offered.

# IMPORTANT NOTICE

Any alterations to the hardware configuration of the product will invalidate this warranty.

Servicing and Repairs

Jamie's Computers offers a full range of servicing and repairs options, including full operating system reinstallation.

Please contact the sales team for further information